



C-COMM™



## REMOTE ACCESS AND MONITORING OFFERS COMPLETE VESSEL SUPPORT

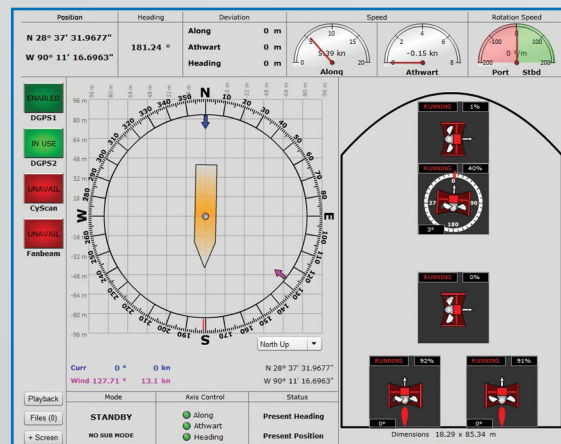
The Marine Technologies (MT) Remote Access and Monitoring (RAM) system provides MT customers with telephone support, remote monitoring, troubleshooting, diagnostics and technical service management of all MT product lines, while giving factory-trained technicians complete onboard system access.

The RAM system is designed to support MT's dynamic positioning (DP) systems, thruster control systems, integrated bridge systems, vessel automation systems and C-Comm™ vessel communications systems.

Supported by engineers that actually build the products, the RAM system gives MT's technicians and engineers the ability to monitor a vessel's critical onboard systems anywhere in the world on a single, easy-to-read screen. The data is then distributed via e-mail so that engineers and technicians from around the globe can assist with resolving issues or confirm that the vessel is operating properly.

There is no longer a need to watch monitoring points on a vessel 24 hours a day. MT has it covered, sending automatic vessel alerts to the MT Support Center and customer personnel worldwide. If a vessel alarm is activated, the Support Center will receive an e-mail, open a trouble ticket, access the vessel, correct the problem, and then submit a full report via e-mail to the customer. No customer interaction is needed.

MT's RAM system provides a complete vessel support solution to help projects run smoothly and missions stay on schedule.



*MT technicians and engineers can access and monitor all of a vessel's critical systems on a single, easy-to-read screen.*

### MARINE TECHNOLOGIES, LLC

Marine Technologies, LLC · 1111 Decker Drive · Mandeville, LA 70471 · (985) 951-7771 · sales-us@mtllc.us  
Marine Technologies, LLC · Hovlandsveien 44 · 4370 Egersund · Norway · (+47) 51-46 18 66 · sales-norway@mtllc.us  
MT – Marine Technologies Pte, Ltd · 17D Tuas Road · Singapore 637817 · (+65) 3106 4070 · sales-singapore@marine-technologies.sg  
[www.Marine-Technologies.com](http://www.Marine-Technologies.com)

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